



THOMAS CRAPPER & CO

ICONIC BRITISH MADE BATHROOMS
SINCE 1861

Devoted to quality, for lasting luxury.

This isn't merely a phrase, it's the ethos that underpins everything we do and everything we create here at Thomas Crapper & Co.

Since 1861, we have designed and created bathrooms that have longevity at their heart. Each and every product is meticulously made, not only for the exceptional quality and craftsmanship it exudes, but also for the fact that it will give many years of luxurious service.

As the antithesis to today's throwaway society, we at Thomas Crapper strive to do things differently, creating products that are made responsibly, with a low carbon footprint using suppliers close to our home in Yorkshire, England.

For over 150 years, we have remained true to the belief that buying well means you buy only once, and it is this unerring devotion to quality that has seen the company awarded several Royal Warrants.

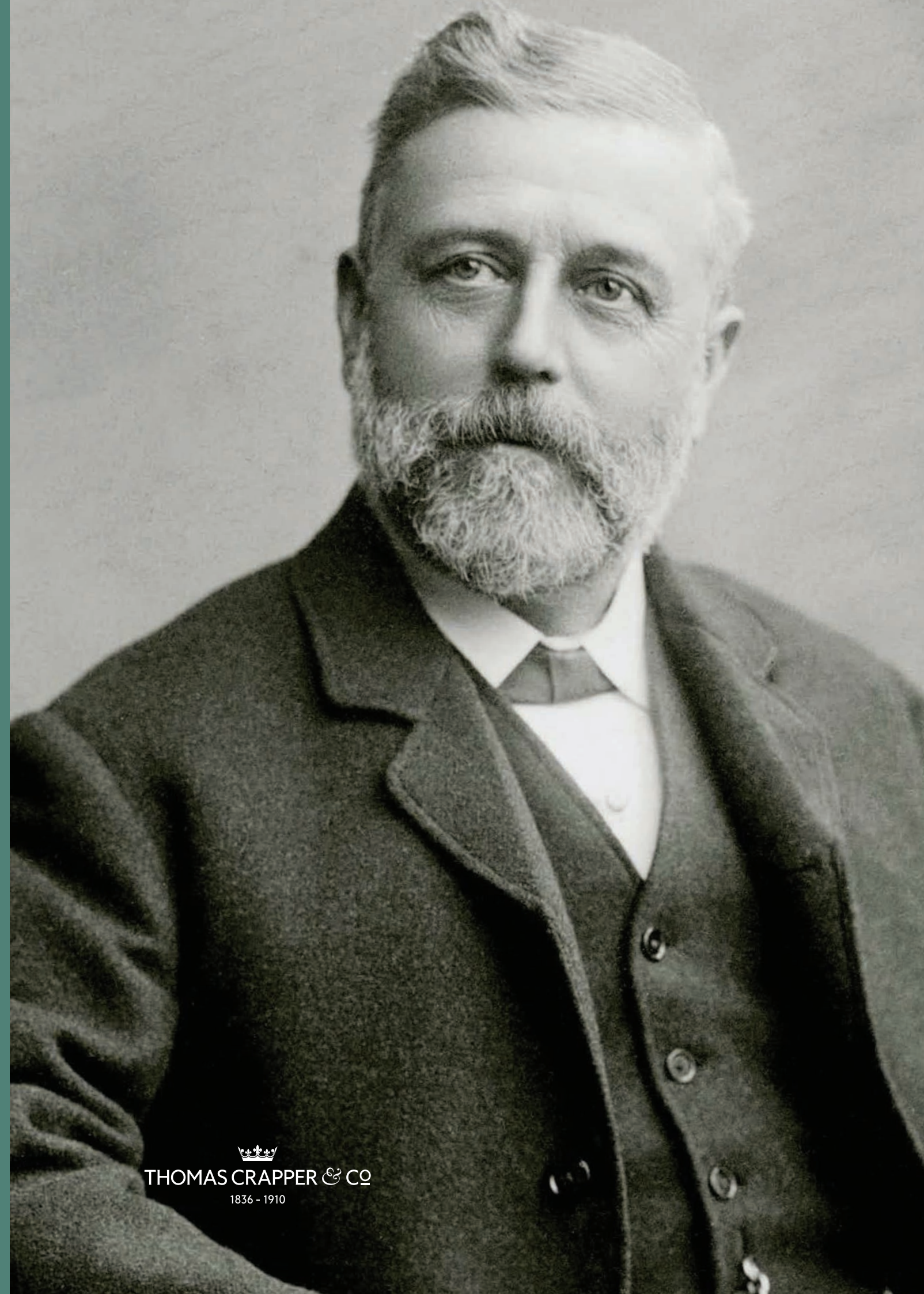
Sometimes, it's the little touches that can make all the difference. Our meticulous attention to detail leads us to create only the very finest products, which we are delighted to share with you in our brochure.

Thos. Crapper

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THOMAS CRAPPER & CO
1836 - 1910



Greenwich

Opulent and timeless, Greenwich brings to mind the luxury of days gone by, whilst staying relevant in today's busy households.



Greenwich

Timeless and practical

With an eye to the past, we have updated the traditional bathroom basin, making it less fussy and more useful for today's busy family bathrooms.

We have made the tap ledge a little wider and removed the soap recesses to allow for more space for liquid hand soaps and even electric toothbrushes to stand.

The large (27") basin can be partnered with the unique, rounded pedestal or mounted on our large brackets to create a more dramatic aesthetic.



Shown here with the impressive 1920 three hole basin faucets, in Polished Brass.



The Resolute two-piece toilet, with an elongated bowl.



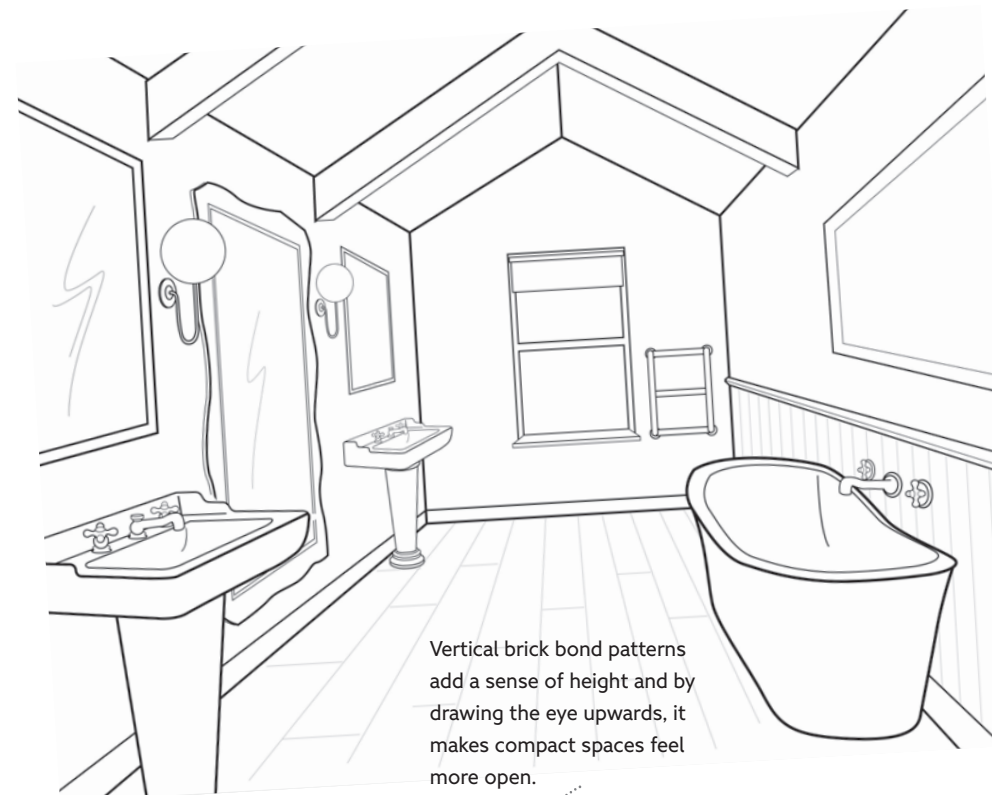
'Greenwich'

Step into a more organised and stylish bathroom with our redesigned basin. We've taken inspiration from the classics and refined the traditional basin, making it easier to use and more suitable for the demands of a busy family bathroom.

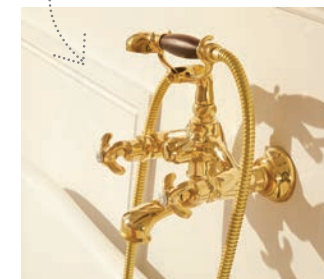
No more juggling bottles and brushes – we've expanded the tap ledge and eliminated the old soap dish indentations, providing plenty of room for your liquid soaps, and even electric toothbrushes.



Greenwich create the look



Bath shower faucet combine the functionality of a bath filler with a handheld showerhead for the best of both worlds.



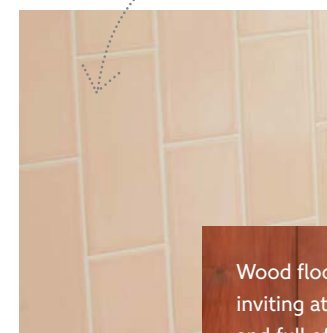
Add luxurious and soft towels for functionality and to soften the overall look in your bathroom.



Use voiles to enhance the space with diffused natural light, daytime privacy, and a decorative, elegant touch.



Transform your bathroom into a tranquil haven with contemporary mood wall lighting.



Wood floors create a cozy and inviting atmosphere, unique and full of character.

Use a warm neutral colour palette to evoke tranquility and relaxation and enhance your pottery.



Make a big statement with oversized elegant mirrors.

Incorporate easy-care plants for natural colour and greenery.



Rhapsody in blue

Our Indigo Blue vanity furniture, shown here in the 60" version is available with undermount bowls or as a countertop version.

The carefully manufactured quartz tops are pre-cut, made to measure for the furniture. The Marmor brassware has beautiful marble handles, which perfectly complement the black or white quartz tops.

Our high-level 814 tank, also in Indigo Blue, completes the room with a real sense of coordinated opulence.



Slide rail brackets showing the subtle 'Crown' branding detail.



Exclusive Thomas Crapper US Bowl Connector / Converter



Indigo Blue vanity unit with undermounted bowls and antique mirrored glass doors.



Harwood basin in Indigo Blue, to coordinate with the vanity unit.



High-level 814 cast tank, in Indigo Blue.

Thomas Crapper

Showering perfection

With a choice of traditional, modern or industrial styled showers and a variety of finishing options, we hope you will be able to find your ideal shower fitting from our extensive range.



With its knurled hand-wheel control and simple, minimal lines the Fontley two-way concealed shower epitomises the latest industrial style, which is currently very much in vogue. Available in Chrome, Nickel, Polished or Brushed Brass, the Fontley showers can be combined with the Montero shower ancillaries for the ultimate in flexibility. You can choose different sizes of shower heads, hand showers or ceiling mounted showering options, together with a wide range of high-quality accessories to create a showering haven in your own home.



1920 style...

Our 1920 showering products offer classical styling with the unmistakable mark of high-quality components. Whether you are looking for the theatre of a heavy pattern exposed shower or the more understated elegance of a concealed fitting, we are sure the 1920 range can answer your needs.

1920 exposed shower



The Marmor

The Marmor showers are defined by their simple, modern aesthetic, combined with real marble handles created to complement any marble elements in your bathroom.

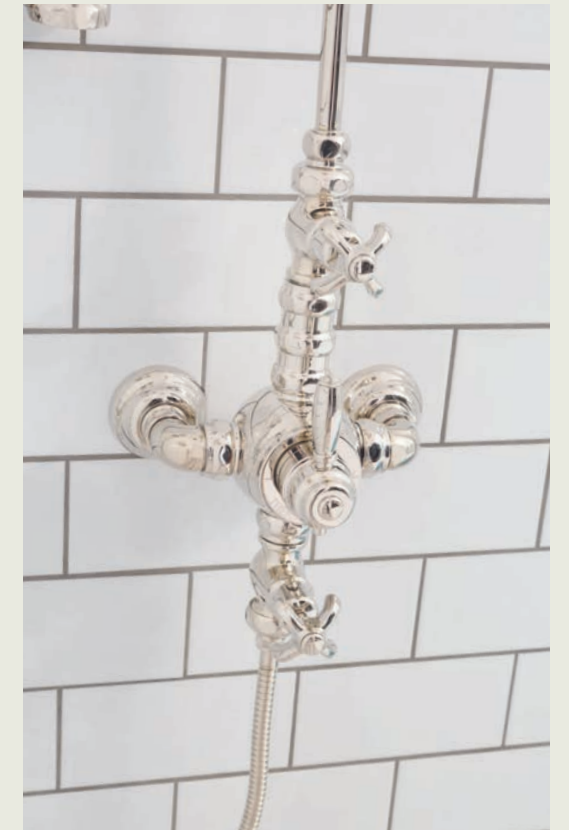
The options include a thermostatic concealed shower valve, which can be combined with marble headed diverter valves to create a showering system that can be used to control a number of showering or bathing options when combined with the Montero shower ancillary range.



1920

thermostatic shower

Luxurious and indulgent; the 1920 shower valve will enhance any showering space in your home.



For a truly classical shower experience, the shower room setting can be enhanced with the 1920 exposed shower.



Exquisite detailing sets this shower rose apart



A solid wooden handle shouts quality

Florin

Deco styling reimagined

The Florin basin is a carefully sculptured piece, designed to evoke the Deco designs of yesteryear.

This large (27 1/2") basin can be combined with the hand-made wooden washstand, designed specifically for the range.

The washstands are available in Oak, White, or almost any bespoke paint color (ask your retailer for details).

Alternatively, the basin can be installed with its own pedestal or suspended on our large brackets.



Palais three hole basin faucet, in Nickel, designed to coordinate perfectly with the Florin suite.



Florin basin, shown here with our Oak, turned leg washstand.





Florin toilet pan with 814 cast tank



Florin basin, shown here with a pedestal.



Our low-level 814 tank, with the Florin low-level toilet.



Florin basin, Palais basin faucet in Nickel and washstand in Oak.

'Florin'

Indulge in the timeless sophistication of the Florin basin, a masterfully sculpted piece meticulously designed to echo the iconic grandeur of Art Deco. Its generous 27 1/2" size provides an opulent focal point, and can be perfectly paired with a custom-crafted, solid timber washstand, a testament to artisanal skill.

Choose from the rich warmth of Oak, the pristine elegance of White, or explore a bespoke palette of colors expertly mixed to your precise vision.



Florin create the look

Heritage greens and deep blues evoke a sense of history and nature. With earthy undertones, it's a popular choice for both classic and contemporary interiors.



Deep Blue

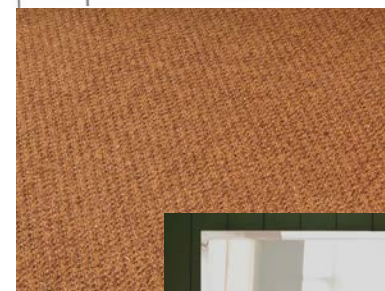


Heritage Green



Bathroom paneling like tongue and groove, adds a unique decorative element to interiors walls.

Soft premium flooring that's warm underfoot adds sophistication and richness to any bathroom.



Adding a mirror to your bathroom can make the space feel bigger and brighter. This simple, clean design creates a sleek, contemporary style.



Intricate decorative details, drawing inspiration from Art Deco brings a touch of vintage charm to your space.



Placing plants in your bathroom can help create a calming, relaxing atmosphere and soften your interior space.



Use big statement art in a bathroom to transform a purely functional space to a more personal space. A single, oversized piece can become a striking focal point and create an elevated, luxurious feel.

A clean, modern look

This Scandinavian styled bathroom highlights the fact that Thomas Crapper products are equally at home in a modern bathroom design scheme as they are in a country cottage, manor house or even royal palace. At 33", the Oak vanity unit is a useful size for family bathroom, with handy storage space hidden behind a choice of shaker or antique mirrored doors. These units are available in Indigo Blue, Forest Green or Oak, which combine perfectly with our range of fireclay basins, also available in the same colors.





814 cast tanks in any color!

This is our iconic 814 cast metal tank, shown here as the low-level version, the color is 'Mouse Grey'. There is an almost endless flexibility of choice available, for a small extra cost you can choose from over 2,000 RAL colors to achieve exactly the look you would like for your restroom design scheme.



814 cast metal tank - Mouse Grey (RAL 7005)



Details make the difference, here our round cabinet handles are shown in Brushed Brass.



The practical, hand-made Chatburn basin, shown here with the Marmor tall monobloc basin faucet.



Elegant paper holder and cover, in Brushed Brass.



‘Scandi’

The ‘Scandi’ design feel tends to be defined by light walls, which emphasise light and a neutral color palette with pops of color such as the black marble handles of the brassware, the striking black quartz countertop and even the oak vanity unit and toilet seat.

In this room the black marble handles, clean white tiles and solid oak all combine to create a bright, uplifting bathroom scheme. Whereas the rich wood grain of the simple white flooring, together with the oak furniture and slatted window blind help to bring the feel of nature into this room, adding to the Scandinavian design style.



Scandi create the look



White wood flooring highlights the texture of the Oak furniture cabinets, contrasting nicely.

Small details such as these figurines help finish a bathroom.



Add shape and texture with a fancy vase.



Why not match your towels to your tank, or vice versa with our bespoke RAL option.



The marble handles of the Marmor brassware beautifully co-ordinate with the quartz countertops, ensuring a design-led finish.



The option of an antique effect mirror with Oak framing complements the vanity doors.

Wall Hung simplicity

Classic design, modern practicality

The wall hung Venerable toilet bowl is a wonderful hybrid of traditional design, which can be installed in a modern, practical way using a wall-frame to suspend the toilet.



The stamp of quality, our wall hung Venerable proudly wears our branding inside the toilet bowl.



Our unique lever flush plate typifies this approach of classic design with modern practicality.





Back to wall beauty

This setting features our back-to-wall toilet bowl, beautifully showcased with our black tiles. The unique lever flush plate is available in a choice of finishes, including Chrome, Nickel, Polished Brass and Brushed Brass.



The radiator back plate shows our branding, stamped into the brass.



We are proud of the Thomas Crapper brand and that even extends to the small badge on our toilet seats.



Venerable

back-to-wall

Although the Venerable back-to-wall toilet bowl is a recent addition to our range, the idea is steeped in history. Originally featured in our 1897 catalogue and using a high-level tank and flush pipe, the concept at the time demonstrated the spirit of innovation that has become a hallmark of the Thomas Crapper name.



The classical styling of the Venerable back-to-wall toilet bowl is perfectly suited for almost any traditional bathroom setting.

Thomas Crapper

It's in the detail

The Marlborough range of accessories were originally created when one of our previous company Chairmen found a small selection of original Victorian restroom accessories at an antiques salvage fair.



Our Elegant accessory range, like our other accessory ranges, is made from solid brass for long-lasting service and good looks.



The Classical range is all hand-made in Britain from solid brass with our brand name proudly engraved on the back-plates and are available in Chrome, Nickel and Polished Brass.



The clips that we supply with our high-level flush-pipes are cast from brass and have our name proudly emblazoned on one, with the second having a rubber buffer to protect both the seat and flush-pipe once installed.



The Resolute tank is unique in the market, being the only cast metal close-coupled tank. It is carefully manufactured in the UK and comes complete with our design registered 'beer pull' handle arrangement.



Our waste, plug and chain sets are made from more than ten individual components, all of which are individually polished or plated before being assembled by hand, in the UK. The rubber plug is made slightly oversized so that as the rubber wears over the years, the plug will continue to fit the waste.

Bromley

basin

The Bromley is based on our best selling Bentham basin, with the Thomas Crapper plaque removed to create a more subtle style. Both basins can be fitted with our medium brackets or alternatively with our cloakroom vanity units. We have floor-mounted or wall-hung versions, available in Oak, Forest Green and Indigo Blue.



The discreet logo inside the Bromley basin, perfectly matches its understated design.



You can see from the cabinet makers hinges, used on our Oval seat that details really matter to everyone at Thomas Crapper





A classic powder room with our Bromley Indigo Blue basin.

Bromley

basin

With compact but practical dimensions, the Bromley is one of our latest basins and its striking style adds a unique beauty to any restroom or en-suite setting.

The basin is furnished with either a right or left-side single faucet hole.

To tie-in with the latest design styles, we've recently introduced the Bromley in Indigo Blue and Forest Green. These darker hues perfectly coordinate with our polished brass or brushed brass faucets and fittings.



Bromley basin

Bromley basin shown here in Satin Forest Green, it is also available in Indigo Blue and Gloss White.

Achieve the look

The style boards shown outline the initial design ideas for the roomset we created to showcase the new Bromley basin in Indigo Blue.

The design for the Bromley roomset was inspired by the vision of a restroom in a suburban home.

The house may well have a contemporary 'main' restroom and en-suite, but this setting was visualised for homeowners who prefer a touch of theatre in their downstairs powder room.



going suburban create the look



Bespoke contemporary mirror in a brushed brass finish to match the brassware and metal work. N.B. This is not a Thomas Crapper product.



Towel accent color to complement our powder room basin.



Exposed timber flooring, which complements the earth tones of the powder room.



Our beautiful Elegant brush adds class to any restroom.



Farrow and Ball black blue color paint for the walls really highlights the brushed brass items.



Add that extra detail with a modern candle and stand.



Thomas Crapper's Elegant freestanding tumbler holder.

Our Thomas Crapper Fontley brassware adds an industrial on trend look.



Small but perfectly formed

Our Bentham basin has quickly become one of our best sellers, due to its compact but practical dimensions.

We have taken note of this success and have decided to build on it with the addition of this hand-made furniture unit.

The vanity unit is supplied with useful internal shelf and soft-close hinges on the door. We can supply this beautiful unit in Indigo Blue, Forest Green and Oak to complement or contrast with the Bentham basins.



Interior of the Bentham small vanity unit



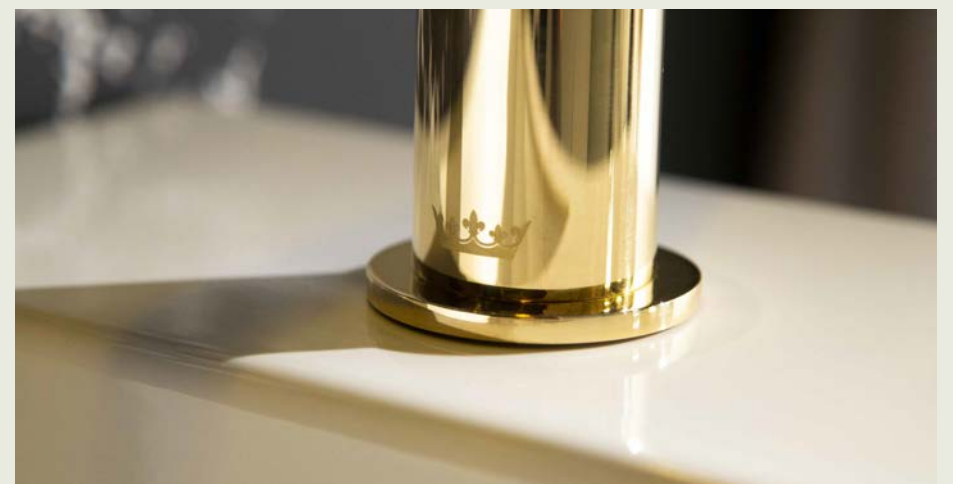
A distinguished restroom with our low-level 814 brass tank.



The 'TC' brackets are copied from original Victorian examples, held in our archives. Cast from brass and carefully polished by hand.



The Bentham basin, shown here in white with the Fontley monobloc basin faucet.



The subtle 'crown' branding shown here on the base of our Fontley basin faucet.

A beautiful attic en-suite showing the Harwood basin and 814 high-level toilet set.

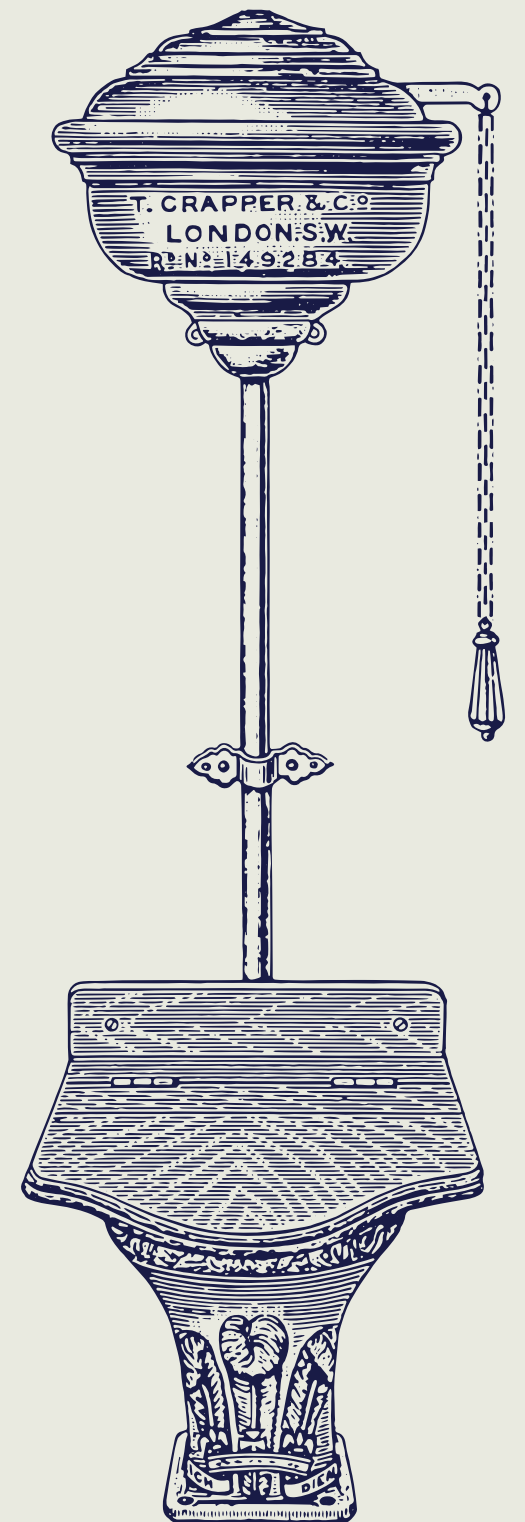
A smart use of space

A touch of luxury inspired by this image from our 1897 brochure. Although our toilet bowls don't include the Three Feathers design any longer the classic lines of the Venerable pan sit well in any surroundings.

Small spaces can be imbued with a touch of luxury by using our 814 high-level set and Harwood basin, shown here. With a relatively small projection the high-level set and Throne seat brings a wonderful point of difference and glamour to any smaller space. Coupled with our beautiful Harwood basin and 1920 faucets, any smaller space can be maximised.



Our 814 High-Level Tank is available in Polished Aluminum which complements most design schemes.





814 low-level toilet set with Downham basin with 1920 lever faucets.

Downham basin

Carefully hand-crafted in Lancashire, England using age old skills and a time-honoured manufacturing process, the Downham is a stunning example of a fireclay powder room basin.

Available in a choice of designs and colors, the fireclay range is inspired by original fireclay basin designs from our early 1900's catalogues.



For a luxurious finishing touch, the Elegant ceramic soap dispenser is ideal for any powder room.

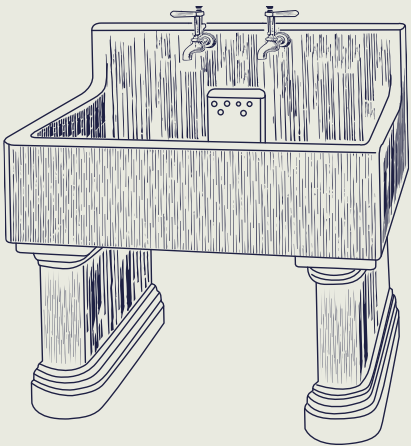
Downham basin with
814 low-level toilet set.



This image shows the subtle
'Crown' logo on our Darby brackets.

Sawley basin

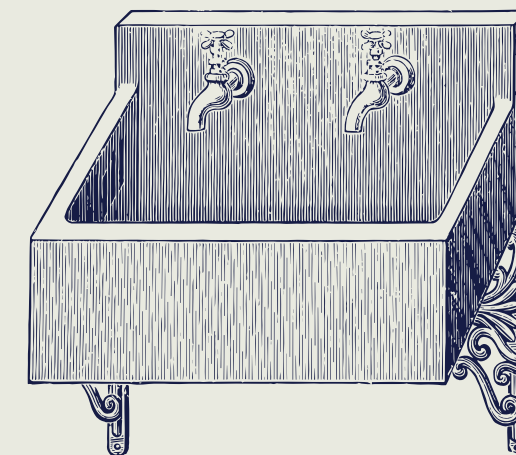
Slightly understated compared to their counterparts, which are accentuated by a Thomas Crapper plaque on the front, our Sawley and Chatburn basins proudly feature the signature logo as a permanent glazed transfer in the bowl.



Sawley fireclay powder room basin



Horton basin in Indigo Blue with polished brass Marmor faucet

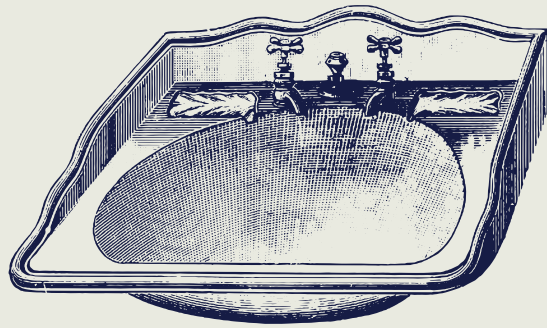


Horton

basin

Inspired by one of the original fireclay basins from our 1901 catalogue, our new Horton basin is available in the latest colours; Indigo Blue, Forest Green and of course, White.

For a more contemporary bathroom setting, the semi-matt finish is perfectly complemented by our polished brass faucets.



Marlborough basin

The inspiration for our Marlborough basin is an original washbasin from our 1908 catalogue. Thomas Crapper products are often copied but seldom surpassed in quality or design.



Washstand in polished nickel.



A classic family bathroom

Our model 814 cast metal tank toilet set, and Marlborough washbasin are accentuated perfectly against a backdrop of Victorian style tiles.



Marlborough basin suspended on large Thomas Crapper brackets.



The low-level 814 tank features our unique 'beer pull' lever, which operates a water saving, British-made dual flush mechanism.

Low-level 814 tank toilet set
with Marlborough washbasin.

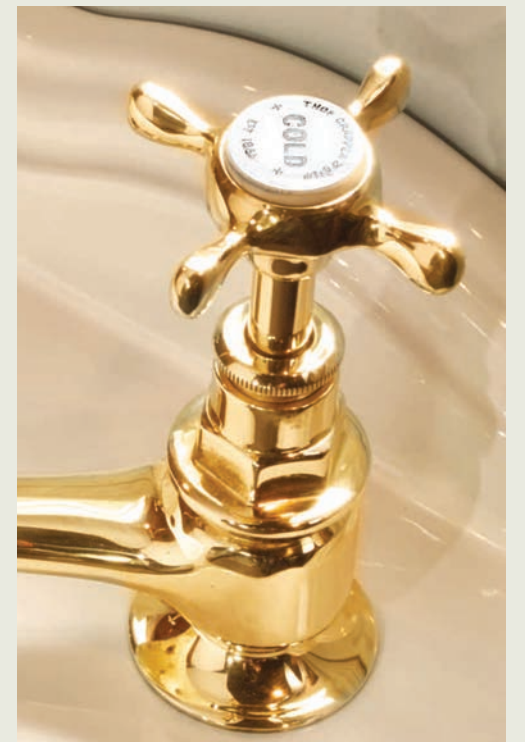


Marlborough

powder room basin

Small but perfectly formed, the Marlborough small basin features a surprisingly deep bowl for such a compact basin.

Available in White and partnered with our small brackets and Marlborough cloakroom faucets, this basin will add a touch of panache to any powder room or half bathroom setting.



brassware

Choose your ideal faucets

Choosing your faucets

Our first piece of advice on choosing your perfect restroom faucets would be to liaise with your local Thomas Crapper retailer as they have the necessary experience and local knowledge of water pressures etc.

That said, we hope the following general advice will help you in making a choice of style and design for your new restroom.



1920 Cross-head 3 hole deck basin faucet

Traditional and Classic

In keeping with our long and esteemed history, we have complete ranges of classically styled faucets. The three ranges; **1920 Cross-head**, **1920 Lever** and the **Marlborough** collection all have a number of basin faucet and bath filling options.

These three ranges are available in Chrome, Nickel and unlacquered Polished Brass. All of these finishes will create a stunning look in your restroom, with our unlacquered Polished Brass in particular offering a 'live' finish that will patina beautifully with age.



Marlborough cloakroom pillar faucet

Modern or Industrial

As we move our brand into the modern era, demand for more industrial, mid century styling is getting stronger. We have therefore recently introduced three more contemporary styled ranges of faucets; **Cruze**, **Fontley** and **Marmor**. These ranges include wall and deck-mounted basin faucets, together with bath filling and showering options.

These brassware ranges are available in Chrome, Nickel and unlacquered Polished or Brushed Brass, with matching waste fittings and accessories available in all four finishes. As with our Traditional ranges, the Polished and Brushed brass options are unlacquered with a 'living' finish that will patina and age gracefully over time.



Fontley monobloc basin faucet



Marlborough 3 hole faucet



Marmor monobloc basin faucet



1920 lever 3 hole wall basin faucet



Cruze monobloc faucet.



814 cast tank

Our model 814 cast tanks are faithful reproductions of an original tank that is being carefully preserved in the Thomas Crapper company museum. The illustration, taken from our 1904 catalogue, shows the meticulous level of accuracy that we worked to in order to reproduce this classic piece of history.

This version is cast in brass and hand polished for many hours to create the rich, indulgent lustre you see here, this unique brass tank will add true beauty to any powder room design.



Marlborough polished brass paper holder

The authentic detailing of our Marlborough accessories is unparalleled.

814 cast tank

low-level tank in bespoke
color 'Mouse Grey'

Our iconic model 814 cast tanks are a faithful reproduction of an original Thomas Crapper cast iron tank, which was unearthed a number of years ago during the refurbishment of a period Victorian property.

The piece was lovingly restored and then sent to an artisan master-founder for the creation of the tools and moulds that we still use to this day.

Unlike their cast iron predecessors, our model 814 tanks are now manufactured using marine-grade aluminum alloy and are available in both high-level and low-level variants.

We also offer the 814 tanks in our unique solid brass option.

The look is completed with our unique 'beer-pull' tank lever arrangement. This style of lever was used in rare examples of Edwardian tanks; we liked the style so much that we asked our craftsmen to make the modern version you see in our range today.



A personal touch

Offering the ultimate luxury for a truly bespoke restroom, our tanks are hand-made in Britain allowing us the opportunity of offering a highly personalised service for our customers. Your family name, property name or a unique message can be permanently cast into your Thomas Crapper tank.

N.B. Length of message and good taste rules apply

What's more, we have now introduced as a special order our model 814 cast metal tanks in any RAL or paint color from any major (UK) paint manufacturer, adding even more choice to our bespoke options.



Thomas Crapper

Co-ordination is key

We have a fantastic range of basins available in White, Indigo Blue and Forest Green. We have recently introduced a range of furniture in the same colors so you can coordinate furniture and basins within your restroom. We have double or single vanity units and even a petite restroom unit to fit our best-selling Bentham basin.



Our Marmor brassware range has been developed to match the quartz countertops that we offer for furniture or washstands. The Marmor faucets and showers have a choice of white or black marble handles and are available in Chrome, Nickel, Polished or Brushed Brass for your complete flexibility of choice.



To continue our theme of coordinated attention to detail we have a range of cabinet handles, which match our faucets in Chrome, Nickel, Polished or Brushed Brass. We even offer a handle with knurling detail to match our Fontley faucets.



Devoted to quality
for lasting luxury

1836 Thomas Crapper
born in Thorne - Yorkshire.

1853

Thomas is apprenticed as a plumber to his brother George in Chelsea.

1861

1859

The origin of species by Charles Darwin first published.

1866

Thomas Crapper & Co Ltd. is established, based at Marlborough Cottages, Chelsea.

1870

Thomas created the world's first restroom showroom in Marlborough Road, Chelsea.

1881

1886

Thomas Crapper & Co Ltd. awarded its first Royal Warrant as a result of the work carried out at Sandringham House.

1884

Marks & Spencer founded.

1886

Thomas Crapper & Co Ltd. were engaged by The Royal Household to replace the sanitaryware and drainage at Sandringham House.

1888

The company receives its second patent for an improved waste trap.

1892

The iconic 814 "valveless waste preventer" toilet tank is introduced.

1893

Another patent, this time for a foot lever operated water closet.

1900

1901

The company supply more restroom products for Sandringham House, following a devastating fire and extra accommodation being built.

1904

The company receives its second Royal Warrant from HRH Prince of Wales.

1907

The company then receives its third Royal Warrant from His Majesty King Edward VII.

1910

Thomas Crapper retired and sold the business to his nephew George Crapper and business partner Robert M Wharam.

1911

The company is incorporated with companies house.

1914-1918

The Great War.

1920

Thomas Crapper died and is buried in Elmer's End Cemetery, Beckenham, Kent.

1925

The company receives its fourth Royal Warrant from His Majesty George V.

1920s

The company continues to trade from 120 Kings Road building a strong reputation for high quality products and services.

1937

1939 - 1945

World War II.

1963

The Marlborough works are sold and a large extension is built onto the back of 120 Kings Road for use as a factory and warehousing.

1969

The assets of Boldings Group (including Thomas Crapper & Co Ltd.) are purchased by Mr Stephen Cowell.

1969-1998

The company lies dormant under the ownership of Mr Cowell.

1920

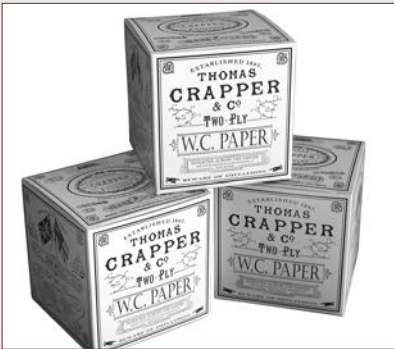
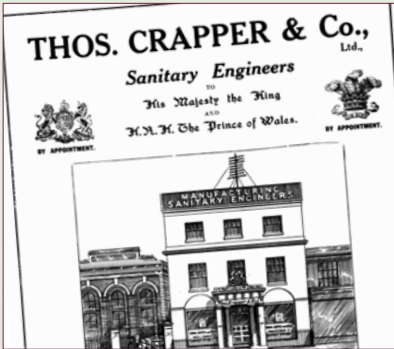
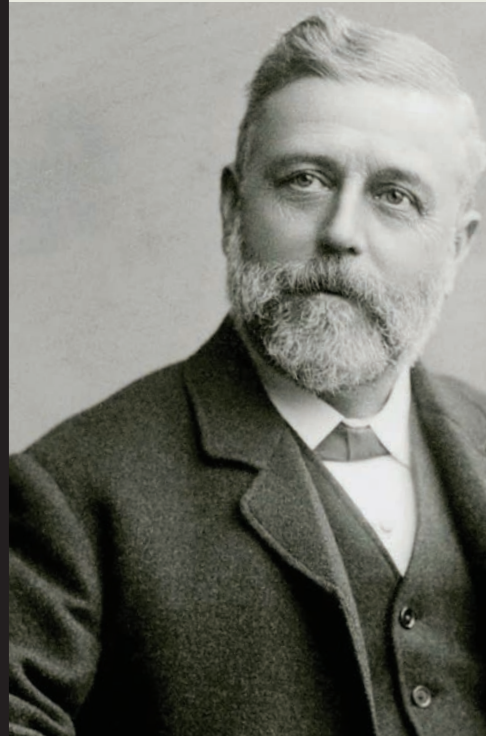
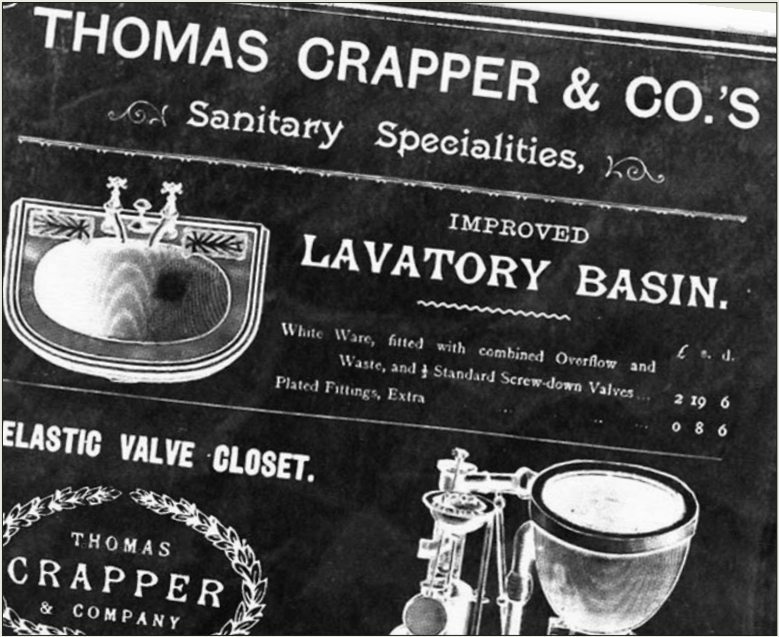
Formation of the League of Nations - forerunner to the United Nations.

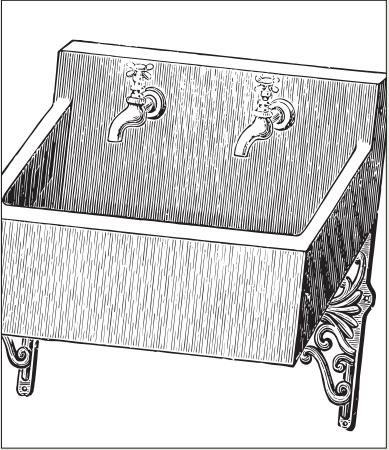
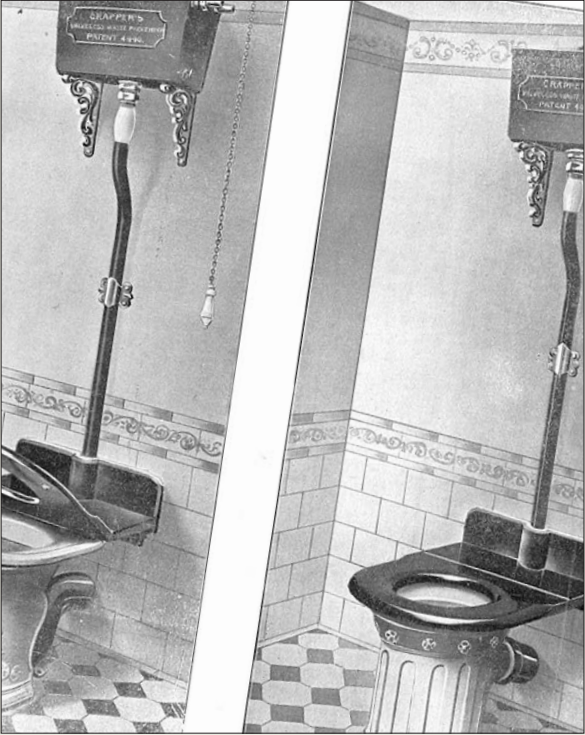
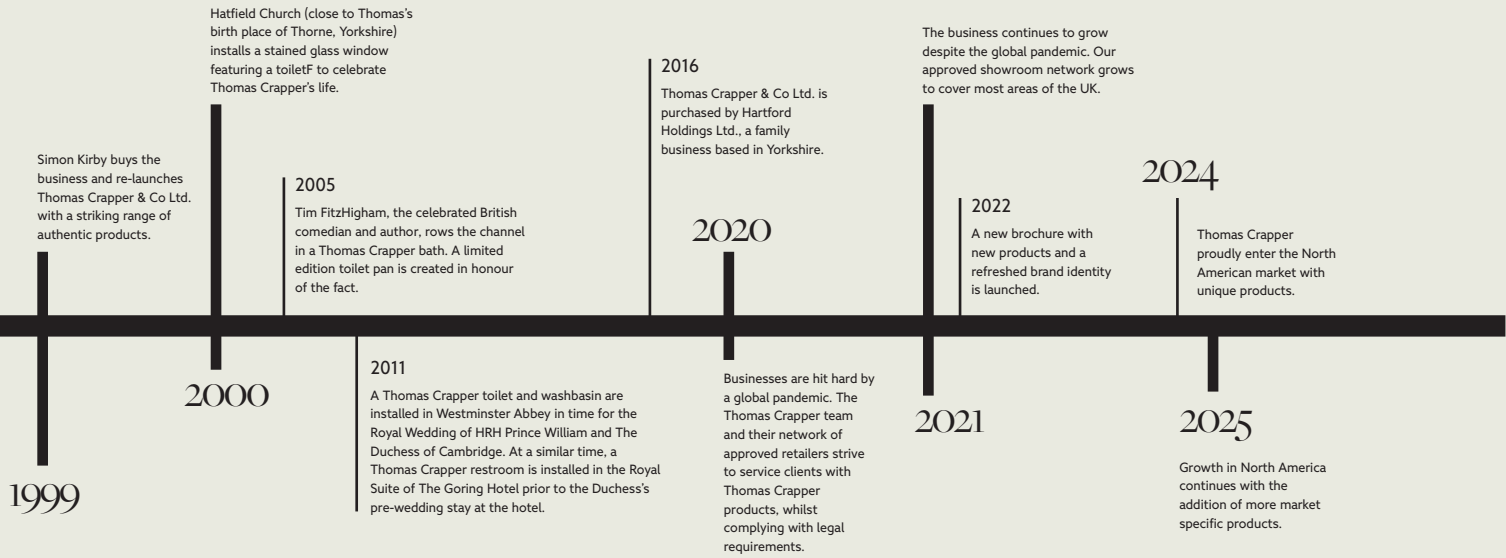
1925

Robert M Wharam Chairman of Thomas Crapper & Co Ltd. is appointed President of the Royal Warrant Holders Association.

1939 - 1945

When RG Wharam dies leaving no heirs the company is sold to another London based sanitaryware company Boldings Ltd.





Iconic British
made bathrooms.

London 1870

World's first bathroom showroom

This image from 1963 serves to remind us of our heritage, and the fact that Thomas Crapper opened the world's first bathroom showroom in Chelsea, London in 1870.

The showroom excelled in supplying high quality bathroom products with superb customer service. This ethos continues today and although we no longer own the Chelsea showroom we now have a carefully selected network of independent bathroom specialists all of whom continue in the spirit of the original 'Crapper' showroom.



Dirk Bogarde crosses the road in front of Thomas Crapper & Co's bathroom showroom in Harold Pinter's film 'The Servant'.

Picture credit: STUDIOCANAL Films Ltd.

For details of your local approved showroom please visit our website us.thomas-crapper.com
or call +44 (0) 1789 450522. We'll be happy to advise you.



Color Guide

Cast Metal Tanks

Available Colors:



Primed for Painting
RAL 7035



Forest Green
RAL 6028



'Crapper' Red
RAL 3004



White
RAL 9003



Indigo Blue
RAL 5003



Matt Black
RAL 9005



Polished Aluminum



Polished Brass

Notes: The letters and outline of the cartouche are supplied powder coated to match the tank. They can be painted on site to your own requirements.

All our cast metal tanks are supplied with a plastic liner to help reduce condensation and noise.

Cast metal tanks and brackets

We are proud that all our metal brackets and tanks are cast by hand, they are not machine made. This means that on occasion there will be surface marks or imperfections, our brackets and tanks are then polished by hand and most of these surface marks will be removed. We consider these to be part of the beauty and authenticity of our products, and as such we ask for your understanding of the hand-made nature of the products.

Pottery (Toilet and Tanks etc.)

Available Colors:



White

Fireclay Basin Colors (inc White)



Blue Anthracite



Forest Green



Indigo Blue

Notes: Not all pottery is available in every color. Please check individual products for details.

Woodwork (Seats and Pattresses)

Available Colors:



Oak



Walnut



Mahogany



Charcoal Grey



White



Black



Forest Green



Indigo Blue

Notes: Throne seats are not available in Black, Blue or Green.

Metalwork (Faucets, Flushpipes etc.)

Available Colors:



Polished Brass



Chrome Plate



Nickel Plate



Brushed Brass

Notes: All our Polished Brass, Brushed Brass and Brushed is 'Live', i.e. not lacquered. This means that it will need cleaning from time to time to maintain its lustre.



We have introduced a service to offer our 814 cast metal tanks in any classic RAL color, as a special order service, adding to your bespoke option choices.



In association with Just One Tree, we commit to plant a tree for every wooden seat we sell.

Warranties and General Product Notes (USA)

All guarantees offered here are subject to the products being installed, maintained and cleaned in accordance with our guidelines. If products are not installed, maintained or cleaned in this manner any guarantees may be rendered invalid. We strongly recommend that you use an experienced plumber, ideally one who is a member of a recognised trade body for the installation of your new Thomas Crapper products.

Vitreous China (Pottery).

Vitreous china is an extremely durable, non-porous material; however, it is also a brittle material and should not be subjected to undue stress. Particular care should be taken when fitting basin waste fittings, faucets and the screws for toilet bowls. Thomas Crapper and Company pottery carries a 25-year guarantee against failures caused by manufacturing defects.

Faucets and Showers.

Thomas Crapper faucets carry a 10-year mechanical guarantee against manufacturing defects. This guarantee excludes plated or polished surfaces and replaceable parts that are subject to normal use and wear such as washers, ceramic discs etc.

Our showers have a 2-year mechanical guarantee against manufacturing faults in material and workmanship.

Furniture.

Thomas Crapper restroom furniture is manufactured from a combination of solid and veneered wood panels and frames. Whilst every care is taken in the manufacture of this furniture, due to the nature of the products there may be slight variations in grain pattern and color between individual pieces, this is considered part of the appeal of natural timber. Our furniture products are guaranteed against manufacturing defects for a period of 2-years.

Basin stands.

Basin stands are guaranteed against manufacturing defect for a period of 5-years, this guarantee excludes plated or polished finishes.

Seats.

Thomas Crapper toilet seats are carefully manufactured from solid timber, which is then lacquered for protection, however water should not be allowed to remain on the seat for any length of time. As timber is a natural product some variation in grain and color may occur between individual pieces. Our toilet seats are guaranteed against manufacturing defect for a period of 2-years. **NB: Please ensure the toilet pan is installed level. If the toilet pan is not level, it may cause the seat to split, this is NOT a manufacturing fault.**

Tank fittings.

All Thomas Crapper toilet bowls and tanks are designed to flush at 1.59 gal in accordance with the required standards. Tanks are supplied with the appropriate flushing valves, levers and flush pipes to ensure optimum performance. We cannot accept any responsibility for product performance where products have been badly installed or substitutions have been made. Tank fittings are guaranteed against manufacturing defect for a period of 2-years.

General Installation Instructions

Thomas Crapper products are manufactured to the highest standards, with each piece subject to many quality control steps throughout the manufacturing process. Vitreous china manufacturing is a craft, not a machine finished process; this means that some variation may occur between individual pieces of sanitaryware, this is perfectly normal and within the accepted industry quality parameters. Please see below some important notes on particular details regarding the installation of our products.

Screws.

We supply BRASS or STAINLESS STEEL slotted-head screws, which cannot rust, with our products. Modern, cross-head screws should not be used, as most cross-head screws are made of ordinary steel; they will corrode over time (even if they are zinc plated) and damage can be caused to the product. This applies even to screws that are out of sight; for example, inside the tank.

Inlet valve.

The tank inlet valve must be adjusted so that the tank fills to the water line, marked 'WL' or Water Line inside, this is to ensure that the tank meets water regulations.

Brackets.

The brackets for our tanks, basins and seats are 'handed', that is, one is made to be seen from the left, while the other is cast to be viewed from the right. Please ensure that they have been installed correctly.

Water-flow restrictor.

A water-flow restrictor is supplied in the flushing fitting pack of the high-level tanks. This plastic disc (with a hole in the centre) should be fitted into the inlet hole of the toilet bowl before fitting the translucent 'finned' internal connector, which is supplied with the toilet.

General Care Instructions

We suggest that all Thomas Crapper & Co Ltd. products are installed in compliance with current Water Regulations by a qualified plumber, preferably one who is registered with a recognised trade body.

Vitreous china items (pottery).

These should be cleaned using a mild cream cleaner, it should be applied using sponge or damp cloth, then rinsed thoroughly using clean water. Do not use abrasive or highly caustic cleaners (e.g. Mr Muscle). We recommend that you do not place bleach or water coloring blocks inside the tanks.

Nickel and Chrome plated items.

Plated items should be cleaned using warm, soapy water, then dried with a soft cloth. Occasionally, a non-abrasive brass or chrome polish can be used if necessary to remove stubborn stains. Please do not use bleach, de-scaling solutions or abrasive cleaning products as these may damage the plated surface.

Polished Brass items.

These products are made of solid brass, which is hand-polished. No lacquer or plating has been applied. This finish will need regular polishing to maintain its lustrous shine. We suggest the use of a proprietary brass polish, such as Brasso.

Wooden items.

Products such as wooden seats should be cleaned with a mild antibacterial liquid on a damp cloth. The seat should be dried with a separate dry cloth. Please do not soak or use bleach. Splashes or condensation should be wiped from the surface as soon as possible. Once fully dry after cleaning, the seat can be polished with a non-silicone wax.

Painting Instructions.

814 Cast Metal Tanks (Primed ready for painting).

We suggest that you begin with an oil-based under-coat, followed by one or two applications of an oil-based top-coat. We recommend 'eggshell' or 'satin' finish, but gloss can also be used if preferred. Several coats applied with a brush looks more traditional if you require an authentic finish.

Picking-out the letters on the front of the body.

It is not essential to paint the letters on the front of the tank as they are cast to stand proud of the tank body and are usually quite legible. If desired, however the letters can be highlighted by painting in a contrasting color. We have found the best results from using cellulose paint pens, available to buy from most major stationers, online or from our office (Telephone +44 (0) 1789 450522).

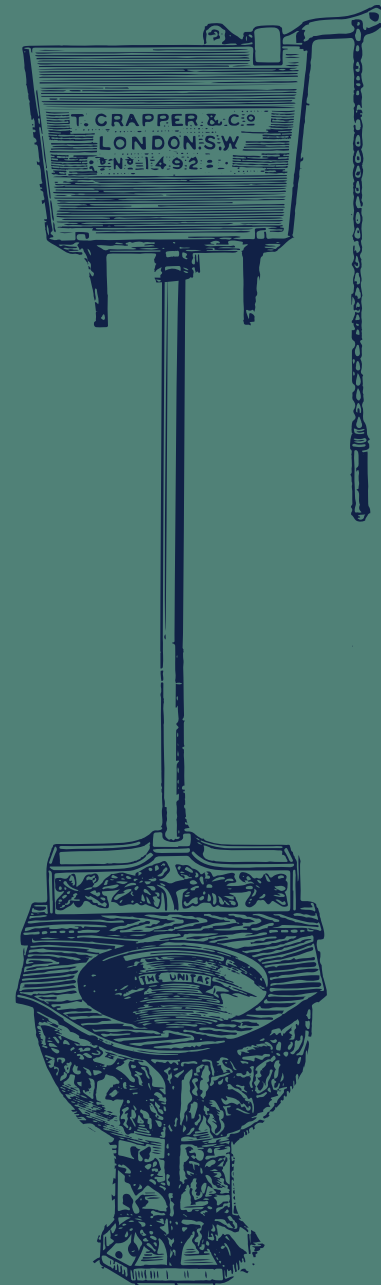
® = Registered Trade Mark

®D = Registered Design



Thomas Crapper & Co. Ltd. strive for excellence and perfection in all our work. This brochure has been printed to the highest standard available and we would ask customers to be aware that color reproduction is as accurate as the printing process allows. We reserve the right to change prices and specifications. All our goods should be installed by a suitably qualified person. Please inspect all goods before installation because we cannot accept liability for any issue regarding quality, color, texture, shade and finish once the product has been installed. E&OE. 2025. Ref: 1101500





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